



NO DOLLAR LIMIT WARRANTY PROGRAM

Eliminate warranty guesswork.

Get manufacturer-backed protection designed to prevent costly roof failures, not just respond to them.

WHAT THE KOOL COATS NDL IS

The **Kool Coats No Dollar Limit Warranty Program** is a manufacturer-administered warranty option available on qualified roof restoration projects. As a building owner, it gives you direct, documented protection from Kool Coats — backed by a structured review process, approved installation standards, and formal closeout documentation.

**NDL warranty is a stand-alone SKU and will be billed separately.*

- ✓ PROVIDES STRONG, CREDIBLE, AND DOCUMENT-SUPPORTED WARRANTY COVERAGE FOR YOUR ROOF
- ✓ BACKED BY KOOL COATS TECHNICAL REVIEW AND INSPECTION
- ✓ REQUIRES AN APPROVED, SPECIFIED ROOFING SYSTEM
- ✓ CLEANER PATH TO LONG-TERM, MANUFACTURER-ADMINISTERED PROTECTION

ⓘ The Kool Coats NDL is a direct contract agreement between Kool Coats and the building owner. Your contractor signs as the approved installer and workmanship party.

Warranty Term	Flat Roof Rate
10-Year NDL	\$0.10 / sq. ft.
15-Year NDL	\$0.15 / sq. ft.
20-Year NDL	\$0.20 / sq. ft.

**Sloped metal roofs subject to varying rates.*

WHY IT MATTERS FOR BUILDING OWNERS

A roof restoration backed by a Kool Coats NDL Warranty is more than a coating project. It's a way to reduce long-term risk, protect capital, and avoid uncertainty if problems arise later.



MANUFACTURER-BACKED CONFIDENCE

Your coverage comes directly from Kool Coats on qualified projects, helping reduce reliance on contractor-only promises.



DOCUMENTED SYSTEM APPROVAL

Your roof is reviewed, specified, inspected, and documented before warranty acceptance. This creates a clearer path if future issues arise.



REDUCED FINANCIAL EXPOSURE

The No Dollar Limit structure helps protect owners from unexpected covered repair costs that could otherwise become out-of-pocket expenses.



LESS FINGER-POINTING

With Kool Coats, the contractor, and the owner responsibilities clearly defined, the NDL structure helps reduce confusion over who is accountable.

WHAT MAKES IT DIFFERENT

CATEGORY	TYPICAL WARRANTY	KOOL COATS NDL
Backed By	Contractor backed	✓ Direct manufacturer agreement
Coverage Limit	Limited coverage amount	✓ No Dollar Limit coverage
Install Review	Minimal or post-install only review	✓ Technical review BEFORE install
System Verification	Risk of improper system used	✓ System verified before warranty acceptance
Approval Process	Claims handled after issues occur	✓ Structured approval & documentation process
Claim Risk	Higher risk of denied claims	✓ Clearly defined, documented path

THE RESULT



CLEAR RESPONSIBILITY PATH



MANUFACTURER ASSURANCE



QUALITY OVERSIGHT



ROOF PROTECTION CONFIDENCE

RESPONSIBILITIES

The Kool Coats NDL Program is built on three clearly defined roles: **Contractor, Owner, and Kool Coats**. Each party has specific responsibilities that contribute to a successful project outcome and a properly administered warranty. Understanding who does what before the project starts prevents confusion and keeps the process moving efficiently.



CONTRACTOR

- Request NDL
- Properly install approved KC system
- Submit work documents
- Own 3-year workmanship issues

** In addition, contractor may assign fees for their warranty support services*




OWNER

- Elect NDL option
- Pay NDL fee to KC
- Inspect roof every 6 months and after major weather event
- Maintain drainage
- Prevent unauthorized roof traffic
- Report leaks within 10 days



KOOL COATS

- Review job and inspect roof before install
- Finalize project system
- Review work submittals
- Accept and supply NDL

 This presentation is a general understanding guide only. It is not the full policy or binding warranty document. Always refer to the official Kool Coats NDL Warranty Agreement for complete terms and conditions.

THE NDL APPROVAL PROCESS

1. PROJECT INFO & NDL REQUEST

Contractor submits project and roof information and requests NDL review from Kool Coats.

** See page 6 for required items*

3. KC PRE-INSTALL REVIEW

Kool Coats conducts pre-install roof review:

Verify submitted field test against review

5. OWNER NDL ELECTION & QUOTE

Owner elects the NDL option and receives the upfront NDL quote.

6. CLOSEOUT PACKAGE

After installation, the contractor submits the required closeout package:

Installation photos
Product usage
Batch/lot info
Detail photos & records

2. CONTRACTOR FIELD TEST PACKAGE

Contractor completes and submits Kool Coats required pre-install field testing, including:

Adhesion Tests
Core Samples
Moisture Scan
Roof Photos
Condition Documentation

4. CONDITIONAL NDL APPROVAL

Kool Coats finalizes and confirms the project spec to be and satisfactory and starts conditional NDL issuing path.

6. APPROVED INSTALLATION

Contractor installs the approved Kool Coats system according to:

Approved project spec
Application standards
Detail requirements
Documentation requirements

5. POST-INSTALL INSPECTION

KC conducts and completes post-install inspection within 1 week. NDL issued after acceptance of inspection.



WE'VE GOT YOU COVERED.

QUESTIONS?

Want to talk with us more about why our warranties can be beneficial to you? Or want to access our NDL agreement document?

info@koolcoatsusa.com **877.397.1496** **www.koolcoats.com**

**This guide was created on May 12, 2026. Downloaded copies are not linked to live updates and may become outdated. For current Kool Coats requirements, specifications, pricing, warranty terms, and program details, always refer to the live online version.*