



NO DOLLAR LIMIT WARRANTY PATH

A clearer warranty path for qualifying roof restoration projects.

Get manufacturer-administered protection for eligible covered leaks when your project qualifies, is inspected, and is accepted in writing by Kool Coats.

WHAT THE KOOL COATS NDL IS

The Kool Coats No Dollar Limit Warranty Program is a conditional watertightness warranty option available for qualifying roof restoration projects using approved Kool Coats silicone systems. Warranty coverage begins only if Kool Coats completes review, inspection, and written acceptance for the project. **NDL warranty is a stand-alone SKU and will be billed separately.**

- ✓ PROVIDES DOCUMENTED WARRANTY REVIEW FOR QUALIFYING PROJECTS
- ✓ REQUIRES KOOL COATS TECHNICAL REVIEW AND INSPECTION
- ✓ REQUIRES AN APPROVED, SPECIFIED KOOL COATS SILICONE SYSTEM
- ✓ CREATES A CLEARER PATH TO MANUFACTURER-ADMINISTERED COVERAGE IF ACCEPTED IN WRITING

i The Kool Coats NDL is a direct contract agreement between Kool Coats and the building owner. Your contractor signs as the approved installer and workmanship party.

Warranty Term	Flat Roof Rate
10-Year NDL	\$0.10 / sq. ft.
15-Year NDL	\$0.15 / sq. ft.
20-Year NDL	\$0.20 / sq. ft.

**Rates are general reference only and are subject to project review, roof size, roof condition, substrate, system requirements, access, inspection scope, and written approval. Projects over 100,000 sq. ft. may require project-specific pricing.*

WHY IT MATTERS FOR BUILDING OWNERS

For qualifying projects, a Kool Coats NDL Warranty can give building owners a more structured warranty path for eligible covered leaks. The process adds review, documentation, inspection, and clearly defined responsibilities before warranty coverage is issued.



MANUFACTURER-BACKED CONFIDENCE

If approved and issued, NDL coverage comes directly from Kool Coats under the written warranty, helping create a clearer manufacturer-administered path for covered leaks.



DOCUMENTED SYSTEM APPROVAL

Your roof is reviewed, specified, inspected, and documented before any warranty acceptance is issued. This creates a clearer process if a covered leak is reported later.



REDUCED FINANCIAL EXPOSURE

After warranty activation, the No Dollar Limit structure means there is no preset cap on eligible repair costs for Covered Leaks, as defined in the written warranty. It does not cover all roof conditions or all sources of water intrusion.



LESS FINGER-POINTING

The NDL process defines the roles of Kool Coats, the contractor, and the building owner, helping clarify responsibilities if a covered issue is reported.

WHAT MAKES IT DIFFERENT

CATEGORY	TYPICAL WARRANTY	KOOL COATS NDL
Backed By	Contractor administered	✓ Direct manufacturer agreement
Coverage Limit	Limited coverage amount	✓ No pre-set dollar cap
Install Review	Review process varies	✓ KC technical review BEFORE install
System Verification	System verification varies	✓ System verified before warranty acceptance
Approval Process	Process varies by provider	✓ Structured review, documentation, inspection and acceptance process
Claim Risk	Process varies by provider	✓ Covered leak process defined

THE RESULT



CLEAR RESPONSIBILITY PATH



MANUFACTURER ASSURANCE



REVIEW & DOCUMENTATION OVERSIGHT



WARRANTY PROCESS CONFIDENCE

RESPONSIBILITIES

CONTRACTOR • OWNER • KOOL COATS

Each party has specific responsibilities that contribute to a successful project outcome and a properly administered NDL warranty.



CONTRACTOR

- Request NDL review
- Submit project information and required field testing
- Install approved Kool Coats system specs
- Maintain required installation documentation
- Submit complete closeout package
- Correct deficiencies identified by Kool Coats
- Remain responsible for workmanship-related issues during the initial 36-months
- Clearly separate any contractor service fees from Kool Coats NDL warranty fees



OWNER

- Elect NDL option after conditional approval
- Receive upfront NDL quote from Kool Coats
- Pay NDL fee directly to Kool Coats after inspection and written acceptance, if issued
- Inspect roof every 6 months and after major weather events
- Maintain drainage
- Prevent unauthorized roof traffic
- Report leaks within 10 days



KOOL COATS

- Review project information and field test package
- Conduct pre-install roof review
- Confirm or adjust project spec
- Provide upfront NDL quote
- Review closeout package
- Conduct post-install inspection, typically within one week of roof access and closeout readiness
- Issue NDL coverage only after written acceptance, if approved

Warranty coverage exists only if explicitly confirmed in writing by Kool Coats and is subject to the official NDL Warranty Agreement.

THE NDL APPROVAL PROCESS

1. PROJECT REVIEW

Kool Coats reviews project information, roof conditions, proposed system requirements, and contractor-submitted documentation to determine whether the project may qualify for the NDL path.

3. INSPECTION & CLOSE OUT

Kool Coats reviews closeout documentation and performs inspection to determine whether the completed project meets warranty requirements.

2. APPROVED INSTALLATION

Authorized contractor completes and submits Kool Coats required pre-install field testing:

Adhesion Tests

Core Samples

Moisture Scan

Roof Photos

Condition Documentation

4. WARRANTY ISSUANCE

NDL coverage begins only if Kool Coats issues written acceptance and the official warranty document for the project.

**Conditional approval before installation does not guarantee final warranty issuance.*



WE'VE GOT YOU COVERED.

Have questions about whether your roof restoration project may qualify for Kool Coats NDL review? Contact us to learn more about the process, required documentation, owner responsibilities, and written warranty terms.

info@koolcoatsusa.com

877.397.1496 www.koolcoats.com

- ① This guide is a general overview only and does not replace the written Kool Coats Warranty issued for a specific project. The Kool Coats NDL is a conditional watertightness warranty available only for qualifying roof restoration projects using approved Kool Coats silicone systems. Coverage begins only if Kool Coats issues written acceptance and applies only to Covered Leaks as defined in the written warranty. No Dollar Limit means there is no preset cap on eligible repair costs for Covered Leaks after activation; it does not include full roof replacement, structural repairs, storm or disaster damage, building system failures, unauthorized modifications, or excluded conditions.